Team Member Newsletter

e insider

March 21, 2019 Editor: Nyketa Gaffney ngaffney@spcacincinnati.org

BIRTHDAYS IN MARCH

William Allen—3/5 Stephanie Archer—3/8 Sharon Martin—3/8 Lisa Neal—3/10 Carey Wright—3/13 Darlene Kenny—3/16 Shyenne Jackson—3/21 Kevin Fox-3/24 John Gregg —3/25 Sue Henson-3/27 Lauri Sloneker—3/28 Mackenzie Cowans-3/29 Sharane Laws—3/31



MAR. WORK ANNIVERSARY

Amanda Grimm—2 yr. Ray Cook—4 yr. John Sturgill—7 yr. Kim Buchanan—8 yr. Lisa Neal—18 yr.



MARCH AWARENESS

National Puppy Day — 3/22

National Pet Sitters Week- 1st Week of March

National Animal Poison Prev. -3rd Week of March

World Wildlife Day— 3/3

UPCOMING EVENTS

Paws on Broadway Saturday, April 27, 2019



DAISY AWARD

Congratulations to Sharon Martin as she is the recipient of SPCA Cincinnati's Daisy Award!

Sharon Martin has worked for the SPCA for 37 ½ years! She has worked in multiple departments over that time, including: as cat assistant, dog warden and



now works in dispatch. She has a daughter named Michelle. She has 3 little Shih Tzu's and two cats. Her hobbies—gardening and feeding the little song birds that live around her home. No matter what Sharon is going through or what her day brings, she is always smiling and in a good mood.

Thank you Sharon for your dedication & all that you do!

IN-THE-KNOW

Red Dog Pet Resort & Spa Goodie Bag

Don't forget to share and remind our adopters about this incredible gift! We're excited to offer our adopters an opportunity to experience extraordinary care with their purposebuilt facilities. So, remind them to look inside their bag!





HR CORNER

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ŵ Anyone employed with SPCA Cincinnati can find resources to assist with life events through EAP (the Employee Assistance Program)! Log-on now to obtain information on a variety of wellness topics. In order to use the website follow these steps: Go to <u>www.anthemeap.com</u> \rightarrow Click on the Member log-in button \rightarrow For the company name enter: SPCA of Cincinnati.

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NEW TOPIC: Nonverbal Communication, PAGE 2...



Nonverbal Communication: what you're saying without speaking!

Communication is more than verbal

Good negotiators must 1st be good communicators. However, many negotiators think of communication only as oral or written verbal exchanges, but verbal exchanges account for only a fraction of the messages people send and receive. Research has shown that 70–90% of the entire communication spectrum is nonverbal. Consequently, you should be aware of the different forms of nonverbal communication that you are likely to encounter during negotiation conferences.

Areas of Nonverbal Communication

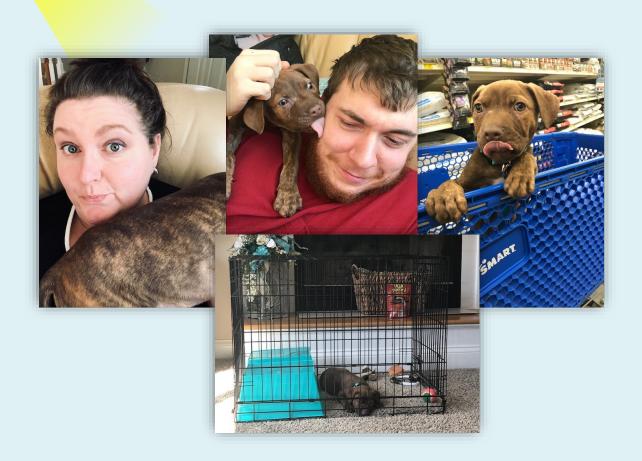
- Body language (*kinesic communication*) includes using facial expressions, body movements, gestures, and posture.
- Physical environment (*proxemic communication*) is using available space, distance from or proximity to other people, and territorial control.
- Personal attributes can involve
 - * Physical appearance
 - * Vocal cues
 - * Touch, particularly the handshake

For more on conscious & subliminal messages and cultural differences:

VISIT THE EAP WEBSITE: www.anthemeap.com ... "Monthly Promotion"

—Lori Fenner, HR Facilitator

A Message From SPCA Adopter Alicia Brabant



Bolt found his forever home last Saturday!

Above

First shopping trip
Meeting extended family
Home sweet home
Napping on momma



Mark Your Calendars!

PAWBILL

SHARONVILLE CONVENTION CENTER







VOLUNTEER SERVICES Upcoming Activities



Upcoming Activities:

FRIDAY, MARCH 22ND

TEEN/COLLEGE VOLUNTEER ORIENTATION at Sharonville Humane Center, 4:30pm.

SATURDAY, MARCH 23RD

VOLUNTEER GROUP – GE Aviation Interns at Sharonville Humane Center, 9:30am.

SATURDAY, MARCH 23RD

HUMANE EDUCATION – Cub Scout Troop at Sharonville Humane Center, 12:00pm.

THURSDAY, MARCH 28TH

TEEN/COLLEGE VOLUNTEER ORIENTATION at Sharonville Humane Center, 4:30pm.

SATURDAY, MARCH 30TH

HUMANE EDUCATION – Girl Scout Troop at Sharonville Humane Center, 11:30am.

FRIDAY, APRIL 5TH

HUMANE EDUCATION at Carson School, 10:00am.

FRIDAY, APRIL 5TH

TEEN/COLLEGE VOLUNTEER ORIENTATION at Sharonville Humane Center, 4:30pm.

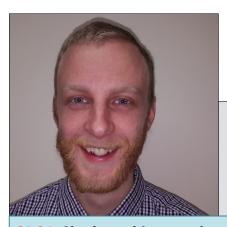
Humane Education Room

As of March 2019, a calendar has been established for reserving the Humane Ed. Room. All employees with a SPCA email address may find the shared calendar in Outlook under "Room List". The calendar will enable you to view when the room is booked and what dates/times are open to reserve. If you do not have a SPCA email address and would like to reserve the room for an organizational event or activity, please contact Erin Lawson:

elawson@spcacincinnati.org!

—Lee Ann Luxenberger, Volunteer Services Manager

WELCOME NEW EMPLOYEES!



Nick Taylor

Development Assistant
Sharonville, DOH 3/11/2019

SPCA Cincinnati is proud to have Nick join our team! Nick was a volunteer w/our organization for the Saturday Dog Walking Group. Be sure to give him a warm welcome when you see him!

the insider keeps you informed about what is happening with your fellow team members. Have articles you wish to add? Forward to Nyketa Gaffney—**the insider** Editor: **ngaffney@spcacincinnati.org**.